



Title REsource Agency values your business and your opinion is important to us.

We hope that your closing experience has been enjoyable however if you have an issue or concern that you feel needs to be addressed we want to know about it.

Please complete the information below and return to our Compliance Officer at:

By Mail:  
Title REsource Agency  
Attn: Kim Smith  
502 Northland Drive  
Rockford, MI 49341

By Email:  
Kim Smith  
Email: [complaints@titlera.com](mailto:complaints@titlera.com)

CUSTOMER INFORMATION	
Name:	
Property Address:	
Email Address:	
Phone number:	
Preferred method of communication: Email:	Phone:
Brief Description of Concern:	

We will address your issue or concern upon receipt and will contact you.

We want to thank you for your business and we strive to provide the best customer service!!

Sincerely,  
Title REsource Management

For Internal Use Only	
Management Comments and Resolution:	
How did customer communicate concern: Phone:	Agent:      Email:      Other:
Closer's Name:	File #:
Is follow up required from Senior Management: Yes      No	